

CANCELLATION POLICY AGREEMENT

Location: _____ Effective Date: _____

Parties to Agreement:

Company/Service Provider Name: _____

Customer/Client Name: _____

Contact Information: _____

Policy Overview:

This Cancellation Policy Agreement (the "Agreement") governs the terms and conditions under which cancellations of services, bookings, or purchases made by the Customer and provided by the Company will be handled. By entering into this Agreement, both parties acknowledge and agree to abide by the provisions outlined herein.

1. Cancellation by Customer

The Customer may cancel services or bookings by providing written notice to the Company. Cancellation requests are subject to the terms outlined herein and shall be effective upon receipt by the Company.

2. Cancellation Fees

Depending on the timing of the cancellation, a fee may be charged as follows: a) Cancellations made more than 7 days prior to the scheduled service date will incur no charge; b) Cancellations made between 3 and 7 days prior to the scheduled service date will incur a fee of 25% of the total cost; c) Cancellations made less than 3 days prior to the scheduled service date will incur a fee of 50% of the total cost.

3. Non-Refundable Fees

Certain fees, deposits, or charges are non-refundable as specified at the time of booking or purchase. These fees shall be clearly communicated to the Customer and are not subject to refund under this policy.

4. Cancellation by Company

The Company reserves the right to cancel any service or booking due to unforeseen circumstances, including but not limited to force majeure events, safety concerns, or operational issues. In such cases, the Customer will be notified promptly and offered a full refund or rescheduling options.

5. Refunds

Refunds, if applicable, will be processed within a reasonable time frame following a valid cancellation. Refunds will be made using the original form of payment unless otherwise agreed.

6. Rescheduling

Customers may request to reschedule services or bookings subject to availability. Rescheduling requests should be made at least 48 hours prior to the scheduled service date. Rescheduling is subject to Company approval and may incur additional fees.

7. No-Shows

Failure to appear for a scheduled service or booking without prior notification will be treated as a cancellation made less than 3 days prior, and applicable cancellation fees will be charged accordingly.

8. Force Majeure

Neither party shall be liable for failure or delay in performing obligations under this Agreement due to causes beyond their reasonable control, including but not limited to natural disasters, acts of government, pandemics, or other emergency conditions.

9. Dispute Resolution

Any disputes arising under or in connection with this Agreement shall first be attempted to be resolved through good faith negotiations between the parties. If unresolved, disputes shall be subject to binding arbitration in accordance with the laws of the United States.

10. Governing Law

This Agreement shall be governed by and construed in accordance with the laws of the United States and applicable state law, without regard to conflicts of law principles.

11. Amendments

No amendment or modification to this Agreement shall be effective unless in writing and signed by both parties.

12. Severability

If any provision of this Agreement is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

13. Entire Agreement

This Agreement constitutes the entire agreement between the parties relating to the subject matter hereof and supersedes all prior agreements, understandings, and negotiations.

14. Contact Information for Cancellations

All cancellation notices and related communications must be sent to the following: [Insert Company Contact Information]. The Customer agrees to provide accurate and current contact information to facilitate timely communication.

15. Customer Acknowledgment

By entering into this Agreement, the Customer acknowledges having read, understood, and agreed to the terms and conditions of this Cancellation Policy.

COMPANY AUTHORIZED SIGNATURE

CUSTOMER SIGNATURE

Signature: _____

Signature: _____

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